



HOTEL RIU PALACE ZANZIBAR *****

ZANZIBAR

All Inclusive 24
by RIU

Nungwi Road · North Coast Zanzibar · Zanzibar · Tanzania

Tel: +255 245501 500 · E-Mail: palace.zanzibar@riu.com

RIU Code: XZN · Rumbo Code: 7301

GPS: Lat: -5.747532 · Long: 39.291596

ALL INCLUSIVE 24H

ROOMS

301

SMOKING POLICY

Non-smoking environment
Only permitted in designated areas

SEASON

Open all year round

Location

| | | |
|--------------|--|---------------|
| Closest town | Nungwi | 3 km approx. |
| Closest city | Stone Town | 57 km approx. |
| Airport | Abeid Amani Karume International Airport (ZNZ) | 66 km approx. |

Remarks

The Riu Palace Zanzibar is a luxury hotel with 301 rooms and suites located on the northern tip of Unguja, the main island of the archipelago of Zanzibar. Recently there have been added new swim-up junior suites. The hotel will be a family-friendly hotel as of Nov 01, 2025.

The islands' airport and Zanzibar City, its capital with the historic centre of Stone Town, are approximately an hour's drive away. The hotel has an excellent location right on Nungwi Beach, one of the loveliest beaches of the island.

Building details

| NO. | BUILDING | FLOORS INCL. | GROUND FLOOR | LIFTS | ROOMS | COMMENTS |
|-----|-------------------|--------------|--------------|-------|-------|---------------------|
| 1 | Main building | 1 | | - | - | Reception building. |
| 6 | Annexed buildings | 2 | | - | 162 | |

| NO. | BUILDING | FLOORS INCL. | GROUND FLOOR | LIFTS | ROOMS | COMMENTS |
|-----|-------------------|--------------|--------------|-------|-------|---------------|
| 32 | Annexed buildings | 1-2 | | - | 114 | |
| 7 | Annexed buildings | 1 | | - | - | |
| 8 | Villas | 1 | | - | 8 | |
| 1 | Annexed building | 1 | | - | 17 | Ocean Suites. |

TOTAL: 301 ROOMS

Remarks

Floors include ground floor.

Construction & Renovations

Built in: 2012

Riu hotel since: 2018

Hotel extension: 2025

Environmental best practices

| GROUP | MEASURE |
|---------------|--|
| Communication | Environmental training for staff |
| Energy | Low-energy lighting |
| Energy | Main switch in guest rooms |
| Waste | Minimum use of single portion packs at buffets |
| Water | Eco-Friendly towel change policy |
| Water | Hot-cold mixer tap |
| Water | WC watersaving flush |

Certifications

| CERTIFICATIONS | OBTAINED | VALID UNTIL | COMMENTS |
|---------------------------------------|----------|-------------|----------|
| Ecostars sustainability certification | 2025 | 2027 | |

Awards

| AWARDS | YEAR | COMMENTS |
|--|------|-------------|
| TUI Quality Winner Award | 2024 | |
| HolidayCheck Recommended | 2023 | 2021, 2019. |
| Booking Traveller Review Awards | 2023 | 2021, 2020. |
| TripAdvisor® Travellers' Choice Best of the Best | 2023 | |
| TUI Top Quality | 2022 | |
| Loved by guests award/ hotels.com | 2021 | 2019. |
| TripAdvisor® Travellers' Choice | 2020 | |


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Facilities

Hotel Facilities

| AVAILABLE | TYPE | COMMENTS |
|-----------|--|--------------------------------------|
| ✓ | Restaurants | 5 restaurants. |
| ✓ | Bars | 4 bars. |
| ✓ | Pools | 4 swimming pools. |
| ✓ | Free WiFi throughout hotel | |
| ✓ | Gym | |
| ✓ | Wellness centre | |
| ✓ | Free hotel parking | Open-air. Limited places. Unguarded. |
| ✓ | Boutique/Kiosk | |
| ✓ | Doctor (on request, additional charge) | |

✓ Available ✗ Not available

Reception

Reception opening hours: 24 hours

Reception staff speak: English · Swahili

Local languages: Swahili · Arabic

Local currency: Tanzanian Schilling

Reception services

| TYPE | ON REQUEST | EXTRA CHARGE | COMMENTS |
|-----------------|------------|--------------|----------|
| Laundry service | ✓ | ✓ | |
| Rent a car | ✓ | ✓ | |
| Taxi ordering | ✓ | | |

Means of payment

Currency exchange in hotel

Accepted credit cards: MasterCard · Visa · Amex

Additional Information

No pets allowed.

Wellness & Beauty

| DESCRIPTION | NAME / LOCATION | NO CHARGE | EXTRA CHARGE | COMMENTS |
|-----------------|-----------------|-----------|--------------|----------|
| Spa | Renova | | ✓ | |
| Beauty salon | | | ✓ | |
| Massages | | | ✓ | |
| Steam bath | | ✓ | | |
| Whirlpool bath | | ✓ | | |
| Relaxation pool | | ✓ | | Outdoor |
| Gym | | ✓ | | |

Sports shoes are compulsory when using the gym.

Use of the gym, whirlpool bath and steam bath is restricted to guests over 18 years old.

External Facilities

| TYPE | TYPE/NAME | DISTANCE APPROX. | LOCATION | COMMENTS |
|----------|-----------|------------------|----------|----------|
| ATM | | 1 km | | |
| Bank | | 57 km | | |
| Chemist | | 4 km | | |
| Hospital | | 3 km | | |


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Food & Beverages
Restaurants

| TYPE | NAME | OPENING | BUFFET / MENU / SNACKS | COMMENTS | AIR COND. | TERRACE |
|--------------------------|------------------|--------------|------------------------|--|-----------|---------|
| Main restaurant | Promenade | | | | ✓ | ✓ |
| | Breakfast | 07.30-10.30h | Buffet | Varied buffet with live cooking stations and sparkling wine. | | |
| | Lunch | 12.30-15.00h | Buffet | Buffet with live cooking stations and assorted desserts. | | |
| | Dinner | 19.00-22.00h | Buffet | Buffet with live cooking stations and assorted desserts. Vegetarian options available. Special evenings: twice a week. | | |
| Fusion restaurant | Krystal | | | | ✓ | |
| | Optional dinner | 19.00-22.00h | à la carte | Reservations required. | | |
| Steakhouse | Beef Steak House | | | | ✓ | ✓ |
| | Optional dinner | 19.00-22.00h | à la carte | Reservations required. | | |
| Mediterranean restaurant | ia | | | | | |
| | Optional dinner | 19.00-22.00h | à la carte | Reservations required. | | |
| Grill | Pepe's Food | | | | | ✓ |
| | Lunch/ Snacks | 12.00-18.00h | Buffet | | | |

Additional information

| | RESERVATION REQUIRED | EXTRA CHARGE | COMMENTS |
|---|----------------------|--------------|----------|
| Romantic open air dinner. | ✓ | ✓ | |
| Opening and meal times are subject to change. | | | |

Bars

| TYPE | NAME | OPENING | COMMENTS | AIR COND. | TERRACE |
|---------------------|----------|--------------|----------|-----------|---------|
| Coffee & Lounge bar | Ginger | 0.00-24.00h | | | ✓ |
| Bar | Breeze | 10.30-18.00h | | | ✓ |
| Poolside bar | Sunshine | 10.30-18.00h | | | ✓ |
| Beach bar | Makuti | 10.30-18.00h | | | ✓ |

Dress code for dinner

Appropriate attire required for dinner.



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All Inclusive

ALL INCLUSIVE FACILITIES

All meals, snacks, domestic and international alcoholic and non-alcoholic beverages in all hotel bars and restaurants.

Beverages 24h a day and snacks outside mealtimes.

Regularly restocked minibar.

In-room safe.

Free sports, activities and entertainment programme as described.

Free wellness facilities as described.

WiFi throughout the hotel.

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.


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Outdoor areas
Swimming pools

| AVAILABLE | POOL TYPE | SIZE (SQ M) | HEATED IN WINTER | SWIM-UP BAR (+18 YEARS) | COMMENTS |
|-----------|-------------------------------------|-------------|------------------|-------------------------|----------------------|
| ✓ | Outdoor pool | - | | | |
| ✓ | Outdoor pool w/integrated whirlpool | - | | | With chill-out area. |
| ✓ | Outdoor pool | 200 | | | |
| ✓ | Spa pool | - | | | Outdoor |

Pool area

| AVAILABLE | POOL FACILITIES | DEPOSIT REQUIRED | COMMENTS |
|-----------|---------------------|------------------|----------|
| ✓ | Sun terrace | | |
| ✓ | Sun loungers | | |
| ✓ | Parasols | | |
| ✓ | Pool towels | | |
| ✓ | Sunken sun loungers | | |

Garden
Size: 20,000 (sq m)

Beach

Name: Nungwi Beach
Length of beach: 500 m
Distance from hotel: 0 m
Reserved area for hotel guests

Beach facilities

| AVAILABLE | BEACH FACILITIES | PROVIDED BY HOTEL | LOCAL PROVIDER | EXTRA CHARGE | ALSO IN WINTER | COMMENTS |
|-----------|------------------|-------------------|----------------|--------------|----------------|----------|
| ✓ | Parasols | ✓ | | | ✓ | |
| ✓ | Sun loungers | ✓ | | | ✓ | |

Remarks

Beach accesible via a staircase.


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Activities & Entertainment
Sports

| AVAILABLE | ACTIVITY | NO CHARGE | EXTRA CHARGE | HOTEL | LOCAL PROVIDER | DISTANCE APPROX. | COMMENTS |
|-----------|-----------------------------------|-----------|--------------|-------|----------------|------------------|----------|
| ✓ | Gym | ✓ | | ✓ | | | |
| ✓ | RIU Fit, group fitness activities | ✓ | | ✓ | | | |
| ✓ | Kayaking | ✓ | | ✓ | | | |
| ✓ | Stand up paddle surfing (SUP) | ✓ | | ✓ | | | |
| ✓ | Pedaloos | ✓ | | ✓ | | | |
| ✓ | 1 scuba tryout in the pool | ✓ | | ✓ | | | |
| ✓ | Scuba diving | | ✓ | | ✓ | | |

Sports shoes are compulsory when using the gym.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Time restrictions may apply to watersports.

Entertainment

| AVAILABLE | ACTIVITY | TIMES A WEEK | NO CHARGE | EXTRA CHARGE | COMMENTS |
|-----------|--|--------------|-----------|--------------|---------------|
| ✓ | Daytime entertainment programme for adults | 7 | ✓ | | |
| ✓ | Live music or shows | 7 | ✓ | | |
| ✓ | RIU Party | 1 | ✓ | | At Riu Jambo. |

X = several times a week

Children

| AVAILABLE | FACILITIES | TIMES WEEKLY | NO CHARGE | EXTRA CHARGE | COMMENTS |
|-----------|--------------------------------------|--------------|-----------|--------------|---------------|
| ✓ | RIU Land kids' club (4-7 & 8-12 yrs) | X | ✓ | | At Riu Jambo. |

X = several times a week


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Info for disabled guests

Adapted rooms

| | |
|---|----------------------|
| Adapted rooms for wheelchair user available | ✓ |
| Room category | SJSE. |
| Number of adapted rooms | 2 |
| Size of adapted rooms (sq m) | 32 |
| Location of adapted rooms (area/floor) | On the ground floor. |

Adapted rooms - Door widths

| | |
|---|-------|
| Entrance | 91 cm |
| Bedroom (if there is an extra door) | - |
| Living room (if there is an extra door) | - |
| Bathroom | 93 cm |
| Balcony/Terrace | 93 cm |

Adapted rooms - Bathroom facilities

| | |
|---|---|
| Bathtub | ✗ |
| Shower | ✓ |
| Step free shower or roll in shower (level entry with no raised lip or step) | ✓ |

| | |
|--|-------|
| Shower seat | X |
| Support/grab rails in shower | ✓ |
| Support/grab rails in bathtub | X |
| Clear wheelchair turning circle (1.50m diameter) in the bathroom | ✓ |
| Support/grab rails near WC | ✓ |
| Enough wheelchair turning room/min. 0.7m transfer space next to the WC | ✓ |
| Washbasin accessible with wheelchair | ✓ |
| Entry height of the shower (from floor) | 0 cm |
| Entry height of the bathtub (from floor) | - |
| Height of the basin | 78 cm |
| Height of the toilet | 42 cm |

General hotel facilities

| | |
|--|---|
| Lift available | X |
| Lift's door width | - |
| Lift's depth | - |
| Possibility to rent a wheelchair or mobility scooter | X |

Accessibility of public areas in the hotel

| |
|---|
| Not all public areas are accessible for wheelchair user |
|---|

Accessibility of hotels' swimming pool

| | |
|---|------|
| At least one swimming pool accessible | ✓ |
| Stairs - number of steps | 6 |
| Stairs with handrail | ✓ |
| Ladder - number of steps | 3 |
| Ramp available | X |
| Ramp with handrail | X |
| Pool lift available (on request) | ✓ |
| Accessible bathroom near the swimming pool (distance) | 30 m |

Additional facilities in hotel

| | |
|---|--------------------------------|
| Location of additional toilets for wheelchair user if available | Reception and Main restaurant. |
|---|--------------------------------|

Hotel location and environment

| | |
|--|---|
| Surrounding areas of the hotel easily accessed by wheelchair users | X |
| Flat | X |
| Hillside | ✓ |
| Paved sidewalks and streets | X |
| Flat landscape | X |
| Slightly rising or descending landscape | ✓ |
| Paved way to the beach promenade | X |
| Paved way to the ocean at the beach | X |
| Wheelchair access to the sea | X |

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

| | |
|---|-------|
| Bathtub | X |
| Shower | ✓ |
| Roll in shower/shower accessible for wheelchair | X |
| Shower seat | X |
| Support/grab rails in the shower | X |
| Support/grab rails in the bathtub | X |
| Support/grab rails near WC | X |
| Enough wheelchair turning room/floor space next to the WC | X |
| Washbasin accessible for wheelchair | X |
| Walk in shower (steps or raised lip) | ✓ |
| Step free shower (level entry with no raised lip or step) | X |
| Door widths - Entrance | 82 cm |
| Bedroom (if there is an extra door) | - |
| Living room (if there is an extra door) | - |
| Bathroom | 73 cm |
| Balcony/Terrace | 91 cm |
| Number of standard rooms located on the ground floor | 54 |

Please contact hotel if more detailed information is needed.



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| RIU INTERNAL CODES | | RIU STANDARD DESCRIPTION | | SURFACE EXCLUDING BALCONY (sq.m) | | OCEAN VIEW | GARDEN VIEW (SEA VIEW) | BATHROOM WITH SHOWER | HYDROMASSAGE BATHTUB & SEP. SHOWER | DOUBLE WASHBASIN | BATHROOM AMENITIES | HAIRDRYER | BATHROBE | TELEPHONE | WIFI | TV (Sat/cable) | CENTRAL AIR CONDITIONING (depending on season) | CEILING FAN | IN-ROOM SAFE | MINIBAR | LIQUOR DISPENSER | IRON & IRONING BOARD | 1 BEDROOM | SITTING AREA | INTEGRATED AREA | SEPARATE LOUNGE | DRESSING LOUNGE | 1 BED - SIZE: 200 x 200 cm | 1 BED - SIZE: 180 x 200 cm | SOFA | SOFA BED | BALCONY/TERRACE | WHIRLPOOL ON TERRACE | SMALL PRIVATE POOL ON TERRACE | COMMENTS |
|--------------------|------------------------|--------------------------|---|----------------------------------|---|------------|------------------------|----------------------|------------------------------------|------------------|--------------------|-----------|----------|-----------|------|----------------|--|-------------|--------------|---------|------------------|----------------------|-----------|--------------|-----------------|-----------------|-----------------|----------------------------|----------------------------|------|----------|-----------------|----------------------|--|---|
| SJSE | Courtyard Junior Suite | 32 | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | 1 bed 180x200 cm or 2 beds 110x200 cm. | |
| SJSB | Junior Suite | 45 | | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | 1 bed 200x200 cm or 2 beds 110x200 cm. | |
| SJPT | Junior Suite Swim Up | 32 | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | 2 beds 110x200 cm or 1 bed 180x200 cm. Some rooms with sofa bed. Guests staying with minors (13 - 18 years) are required to sign a liability waiver. | |
| SJMB | Junior Suite Sea View | 32 | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | 2 beds 110x200 cm or 1 bed 180x200 cm. Balcony. | |
| SJSG | Suite | 51 | | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | |
| SUMB | Superior Ocean Suite | 60 | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| SUME | Villa | 125 | | ✓ | | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Guests staying with minors (13 - 18 years) are required to sign a liability waiver. |
| SJSP | Beach Villa | 90 | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Guests staying with minors (13 - 18 years) are required to sign a liability waiver. |

| RIU INTERNAL CODES | RIU STANDARD DESCRIPTION | SURFACE EXCLUDING BALCONY (sq.m) | OCEAN VIEW (SEA VIEW) | GARDEN VIEW | BATHROOM WITH SHOWER | DOUBLE MASSAGE BATHTUB & SEP. SHOWER | BATHROOM WITH SHOWER | DOUBLE MASSAGE BATHTUB & SEP. SHOWER | SPECIAL AMENITIES | HAIR DRYER | BATHROBE | TELEPHONE | WIFI | TV (Sat/cable) | CENTRAL AIR CONDITIONING (depending on season) | CEILING FAN | IN-ROOM SAFE | MINIBAR | LIQUOR DISPENSER | ELECTRIC KETTLE | IRON & IRONING BOARD | 1 BEDROOM | SITTING AREA | INTEGRATED AREA | SEPARATE LOUNGE | DRESSING LOUNGE | 1 BED - SIZE: 200 x 200 cm | 1 BED - SIZE: 180 x 200 cm | SOFA | SOFA BED | BALCONY/TERRACE | WHIRLPOOL ON TERRACE | SMALL PRIVATE POOL ON TERRACE | COMMENTS |
|--------------------|--------------------------|----------------------------------|-----------------------|-------------|----------------------|--------------------------------------|----------------------|--------------------------------------|-------------------|------------|----------|-----------|------|----------------|--|-------------|--------------|---------|------------------|-----------------|----------------------|-----------|--------------|-----------------|-----------------|-----------------|----------------------------|----------------------------|------|----------|-----------------|----------------------|---|----------|
| SJSZ | Jacuzzi Suite | 90 | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ● | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Guest bathroom. Guests staying with minors (13 - 18 years) are required to sign a liability waiver. | |

TOTAL: 301 ROOMS

✓ Available, free of charge. ● Available, additional charge.

Features

Current : 220V