



## SUN RESORTS LAUNCHES SUNCARE SANITARY PROTOCOL

Following Sun's Announcement in May of the collaboration with SGS for the Disinfection Assessment label for the hotel Industry, SUN will now launch its SunCare Sanitary Protocol, which will include its own SunCare – 'Clean Resorts' label.

At Sun Resorts, we care deeply for each guest's comfort and safety. To welcome our guests back in a safe environment, we have adapted our health and safety procedures to the requirements brought with COVID-19 and enhanced our disinfection protocol in all our public areas and rooms.

We take standards for hygiene and cleanliness very seriously and are taking steps to not only ensure the safety of our guests but also our associates.

The Company has been closely monitoring COVID-19 with the local government. Our hotels are working to ensure that they meet the latest guidance on hygiene and cleaning. Our hotels' health and safety measures are designed to address a broad spectrum of viruses, including COVID-19, and includes everything from handwashing hygiene and cleaning product specifications to guest room and common area cleaning procedures.



The current unprecedented situation has shown us how important it is to be creative and have the ability to adapt and that 'caring for the people and the planet' is not only a company responsibility but also a condition for long-term business success.

We have therefore decided to enhance our existing SunCare program launched in 2015 which addresses sustainability initiatives such as responsible business practices, environmental programs and safeguarding the future generations to now include a comprehensive 'Guest Care' program dedicated to the wellbeing of our guests. Our post COVID-19 sanitary protocol will be part of this with our very own 'Clean Resorts' label.

This label is our seal of approval, ensuring guests that protocols have been respected and will be visible on all touch points throughout their stay.

To ensure strict standards of cleanliness and mitigate the impact of COVID-19 Pandemic, this new scheme will evaluate the efficacy of cleaning and disinfection procedures in each resort. The products, protocols and measures are therefore certified and audited by SGS.

This scheme consists of a sanitary and hygiene inspection coupled with onsite testing using the latest technology ATP (Adenosine – Triphosphate) or RT qPCR with results available within 3 hours after sample collection.

Sun Resorts is part of Ciel Group as well as C Care which provides the best healthcare services in Mauritius and owns 2 hospitals, namely Clinique Darné and Wellkin Hospital :

- Clinique Darné is one of the first yet most modern hospital in Mauritius. It operates an outpatient clinic facility in the northern region of Mauritius at La Croisette.
- Wellkin Hospitals is deeply committed to the highest standards of excellence in medical care and has a highly experienced medical team representing over 40 sub-specialties.

Our in house Nurse is available for any medical request. All our team is trained to welcome and take care of our guests while adopting social distancing, ensuring a high level of service and operational excellence.

At Sun Resorts, we promise peaceful holidays to create timeless memories.

To view Sanitary Protocol :

<https://www.sunresortshotels.com/en/newsroom/post-covid-19-sanitary-protocol-guest-journey-june-2020>

